

CAPSULE CASE STUDY: Milton Keynes Hospital NHS Foundation Trust

Milton Keynes Hospital  **Foundation Trust**
NHS Foundation Trust **Governance & Compliance**

The Challenge

- ⇒ The Trust wanted to integrate all its key governance information.
- ⇒ The Internal Auditor had identified the requirement for a system to support governance and compliance more effectively.
- ⇒ Needed to eliminate multiple spreadsheets and duplication.

The Solution

- ⇒ Captured Core Standards, Auditors Local Evaluation, Information Governance, Board & Matron Key Performance Indicators, NHS Litigation Authority Standards and the Trust Risk Register on Performance Accelerator.
- ⇒ Used Performance Accelerator to link governance with associated plans, risks, performance and corporate objectives.

“ Because everything is in one place the complexity of compliance, for example the links between Healthcare Commission standards evidence, KPIs and Assurance is simplified. ”

Marion Shipman

**Healthcare Governance
Manager**

The Results

- ⇒ One stop solution for committee and board reporting; all evidence is visible and accessible.
- ⇒ Robust system suitable for FT governance needs.
- ⇒ All assurances and evidence for Core Standards, ALE, Information Governance, Board KPIs and Matron KPIs, NHSLA and the Trusts Risk Register exist in a single repository.
- ⇒ People can clearly see the links between all of the areas of governance.
- ⇒ Links between areas of compliance mean that evidence shared by different regimes only needs to be maintained once.
- ⇒ Flexible, summary dashboards based on particular departments and directors needs.
- ⇒ Eliminated the duplication and version control issues experienced previously.
- ⇒ The visibility and clarity the system provides has improved accountability in the organisation.
- ⇒ The system has improved communication on status and progress; as well as system calculated data on risks, standards and performance, staff provide subjective RAG flags and commentary.
- ⇒ Created a solid foundation to engage a wider audience in governance.

