

# Performance Accelerator

## Frequently Asked Questions

### **What if we want to use the software for a local configuration?**

No problem. Performance Accelerator provides an engine to manage Risks, Standards, Measures and Plans. It comes packed with pre-configured applications for many of the national compliance and performance regimes but it is also completely flexible for local configurations. Most organisations use a convenient combination of pre-configured applications and local configuration.

### **Can we develop our own dashboards?**

Yes. Users can build their own dashboards so they focus on information that's important to them.

### **Can we build our own reports?**

Yes. Performance Accelerator comes with an in-built reporting tool. Users follow a five step process to create and save reports.

### **How long does it take to get started?**

This depends on the scope of your project, a single application such as ALE or Use of Resources can be up and running in just a few days.

Most projects include a wider scope with multiple applications, reports and users. These projects take on average 12, including all training.

### **It looks interesting, but we don't want a complete governance & performance system yet, we just want ALE/UoR/NHSLA?**

That's fine. Applications on Performance Accelerator are available as individual modules. You select the applications you want to you at your own pace and add other as and when you're ready.

### **How many staff will we need involved in the project?**

Again this is in part dependant on the scope. However, even with the smallest project its best practice to provide a project sponsor who provides leadership and a project manager who oversees the delivery and management within your organisation.

**What's the minimum number of users?**

One.

**What's the maximum number of users?**

Unlimited.

**Is the system updated when national compliance and performance regimes change?**

Yes. Many of the applications on Performance Accelerator are Managed Content Applications. This means that Dynamic Change commit to updating the system as and when national regimes change.

Visit [www.dynamicchange.com](http://www.dynamicchange.com) to see the most recent updates.

**How do you inform us of changes in regimes?**

Customers receive an email alert from Dynamic Change notifying them about changes to Managed Content Applications on Performance Accelerator. In addition a monthly update is provided with all the latest news on key compliance regimes.

**Will the system provide a single resource for all evidence?**

Yes. Performance Accelerator will allow you to link to all kinds of evidence building a sophisticated resource for all evidence and assurance.

**How do we get all our current data into the system?**

Dynamic Change takes your existing data and loads it into Performance Accelerator, allowing you to start using the system quickly with all your relevant information.

**We have a data warehouse; will the two systems work together?**

Yes. We've worked with our customers to provide integration with their data warehouse databases.

**Is the purchase a capital or revenue spend?**

Either. We have examples of Performance Accelerator been purchased in different ways.

**Do you have user groups?**

Yes. There is a national user group that meets three times a year. This is supplemented by regional and sector specific user groups.

