


CAPSULE CASE STUDY: Cambridgeshire & Peterborough Mental Health Partnership NHS Trust

Cambridgeshire and Peterborough 

Mental Health Partnership NHS Trust

A Cambridge University Teaching Trust

Better informed decisions

The Challenge

- ⇒ Improving the infrastructure of the organisation to ensure that the workforce was fully supported, efficient, effective and engaged
- ⇒ Building new partnerships and managing the changes
- ⇒ Managing information when working with multiple stakeholders
- ⇒ Ensuring everyone in the organisation knows what they are doing to underpin the strategy

The Solution

- ⇒ Ensuring all staff had measurable goals to track the progress and success of the strategy
- ⇒ Implementing Performance Accelerator to link what people were doing in their day to day jobs with the strategy and goals of the organisation

“ We use Performance accelerator in meetings and let NED's select standards at random to spot check the quality of evidence - all are very impressed with both the reports & document links ”

Jenny Raine, Finance Director

Cambridgeshire & Peterborough Mental Health Partnership NHS Trust

“ It's our experience that the shared thinking, ideas and knowledge of all those using the system is garnered 'real-time' and ploughed back into the system. This means that it is continuously evolving in line with the needs of all its users ”

Richard Taylor, Former Chief Executive

Cambridgeshire & Peterborough Mental Health Partnership NHS Trust

The Results

- ⇒ Performance Accelerator is an online established system. This ensured focus was maintained on the business and its objectives, there was no IT implementation
- ⇒ Able to find and demonstrate all the linkages between the activity taking place in the organisation
- ⇒ Quickly see where effort is being duplicated or not adding value to the service
- ⇒ Intelligent information means the organisation is much clearer about what it is doing and therefore clearer about what it doesn't need to do
- ⇒ Performance Accelerator is used to support individuals, making it easier for them to do their jobs.
- ⇒ Incorporated the Trust Balanced Scorecard on Performance Accelerator, giving it meaning to a wider group in the organisation
- ⇒ Delivered a culture change; the Trust is much more performance driven, linking day to day activities with outcomes